



The Five Behaviors® Train-the-Trainer Certification Program Information Webinar

AUTHORIZED PARTNER



Unlocking The Five Behaviors® for High Performing Teams



8 September 2026 (Tuesday)
12:30pm - 1:30pm
 CPD Hour: 1



**Cantonese (with
English materials)**



Terence Yeung
Master Trainer
eTACSEN

Even experienced teams often struggle with trust gaps, unclear decisions, and accountability challenges. Based on Patrick Lencioni's New York Times best-seller *The Five Dysfunctions of a Team*, **The Five Behaviors® framework** provides a proven roadmap to transform groups of talented individuals into **cohesive** and **high-performing teams**.

This 1-hour webinar is designed for those who want to explore how The Five Behaviors® can **create tangible impact** in their organizations. You will also discover how the upcoming 2-Day Train-the-Trainer Certification Program equips you to **deliver both the Personal Development Program and Intact Team Development Intervention**.



Webinar Highlights

- The Five Behaviors® Model and 5 key behaviors for team success
- Difference between Personal Development program (for individuals, non-intact cross functional groups) and intact team development program
- Real case examples of successful intact team development intervention
- Benefits for participants and organizational value
- Certification process and post-program support
- Overview of the 2-day Train-the-Trainer Certification Program



The Five Behaviors® Model

Who Should attend?

- ✓ Inhouse HR, OD, L&D Professionals and Senior Executives
- ✓ Independent Trainers and Consultants



Enroll Now!

