



Developing Leadership Charisma & People Management Skills

▶▶▶▶ **Be a Masterful Leader: Inspire and Lead for Organisational Excellence**

Smooth operation and continual growth of an organisation depend on the leadership of its managers. To maximise their performance, managers seek to develop their managerial skills and sensitivity necessary for motivating subordinates to achieve company goals.



Key Takeaways

Upon completion of the programme, participants will understand:

- Challenges for Managers Nowadays
- 10 Attributes of Trust-worthy Managers
- People Management Step-by-Step
- Identifying Your Leadership Style
- The “3+1” Model for Aligning Staff Expectation
- Supervising vs Coaching in Different Situations and for Various Staff Types
- “Pull” vs “Push” Approach for Problem Solving and Staff Development
- Giving Positive and Constructive Feedback on Staff Performance
- “Heart-winning” Techniques for Managers
- Engaging Your Staff at the Workplace
- Simple but Important Words for Every Manager



Speaker

Mr Wilson Chu
Principal Consultant, HMI Consulting



29 July 2026 (Wednesday)
9:30am – 5:30pm
CPD Hours: 7



Member: HK\$ 2,000
New Member*: HK\$ 3,245
***Inclusive of new membership joining fee**



Cantonese
(with English materials)



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