

# THE ADAPTIVE LEADER >>>> MASTERING YOUR MANAGERIAL STYLE



No business functions without leadership, but you need more than a title to be a leader. How you impact those around you depends on your managerial style. This practical and interactive workshop helps participants identify and refine their styles. Whether you are a seasoned manager seeking a professional edge or need to improve in coaching and handling difficult staff, this course will take your know-how to the next level.

## LEADERSHIP FOUNDATION & STYLES

- Learn Characteristics, Pros, and Cons of various Managerial Styles.
- Understand impact of leadership styles on staff performance.
- Align expectations using the 3+1 Model.
- Understand the link between styles and management approaches.


## EFFECTIVE COMMUNICATION & COACHING


- Master “Pull” and “Push” approaches for different situations.
- Build rapport and mutual trust through communication.
- Learn diagnostic and constructive questioning techniques.
- Use Positive Reinforcement vs. Punishment for desired outcomes.

## NAVIGATING DIFFICULT CONVERSATIONS

- Define difficult behaviors and common employee types.
- Understand 4 Key Steps for managing challenging staff.
- Deliver professional and assertive feedback.
- Manage disciplinary actions when change doesn't occur.

 Cantonese  
with English materials

 13 August 2026 (Thursday)  
9:30am – 5:30pm

 HKIHRM, Units 1810-15, 18/F,  
Millennium City 2,  
378 Kwun Tong Road,  
Kwun Tong, Kowloon  
(3-minute walk from Ngau Tau Kok MTR station exit A)



| Member     | New Member |
|------------|------------|
| HK\$ 2,000 | HK\$3,245  |



SPEAKER

Mr Wilson Chu

- Seasoned HR consultant and corporate trainer
- Former Survey Manager in Compensation & Benefits at Watson Wyatt Hong Kong Ltd.
- Extensive experience in Leadership Development, Coaching Skills, and Performance Management

